



# Email alerts / push notifications



## The right info at the right time : Desjardins notifications

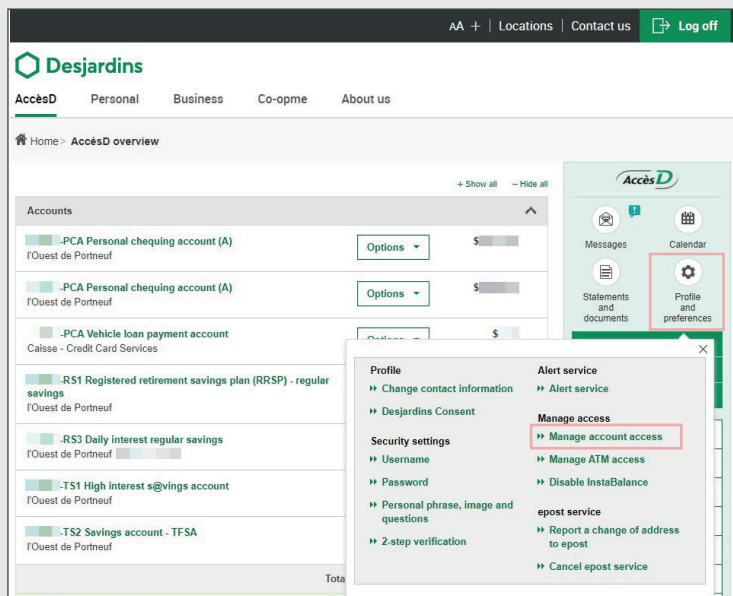
Turn on Desjardins notifications and we'll send you notifications about your bank, credit card and prepaid card accounts.

### > Advantages

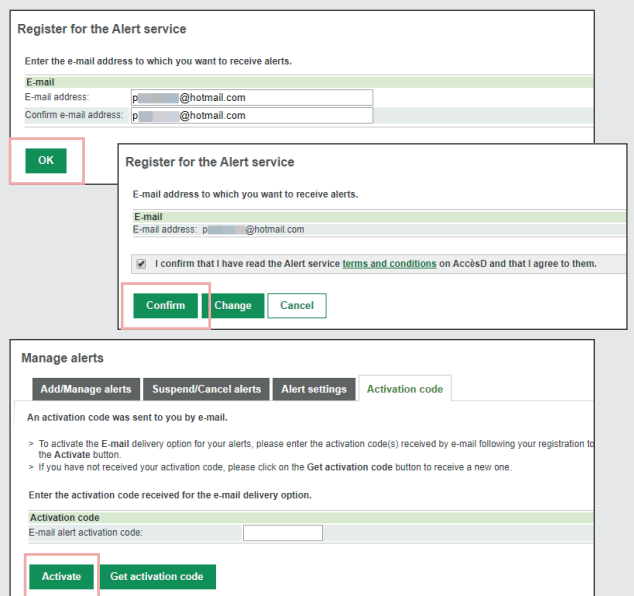
1. Sign up for free anytime
2. Get reminders so you can move money if needed.
3. Keep an eye on your finances and account activity.

## > How to sign up for email alerts

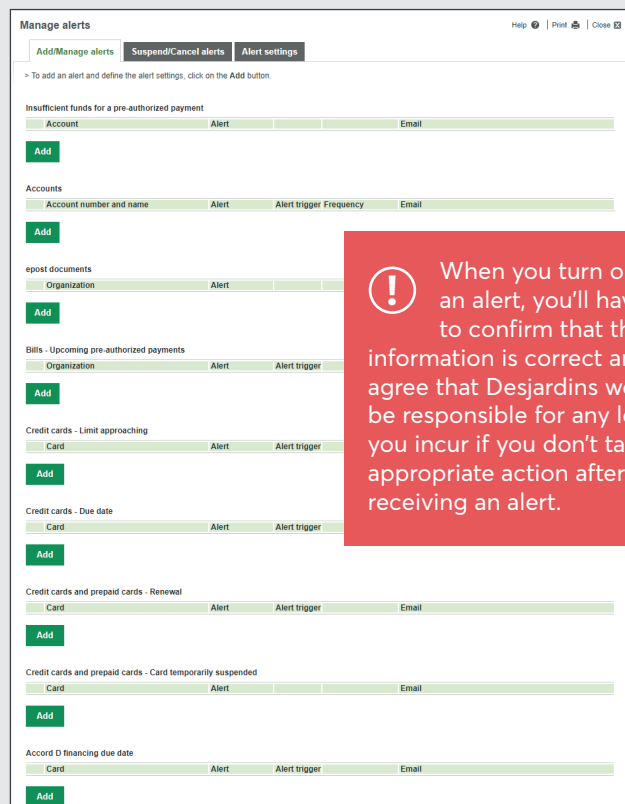
1 Log on to AccèsD online. In the menu on the right, click **Profile and preferences**, then **Alert service**.




2 Enter the email address you want your alerts sent to, then use the code sent to that address to activate the alerts.



3 Click **Add** to turn on the alerts you want and to configure your settings.



 When you turn on an alert, you'll have to confirm that the information is correct and agree that Desjardins won't be responsible for any loss you incur if you don't take appropriate action after receiving an alert.

### Alerts available

#### Members:

- Insufficient funds for a pre-authorized payment
- Minimum balance reached
- epost™ document received
- Pending bill payment

#### Desjardins credit cardholders:

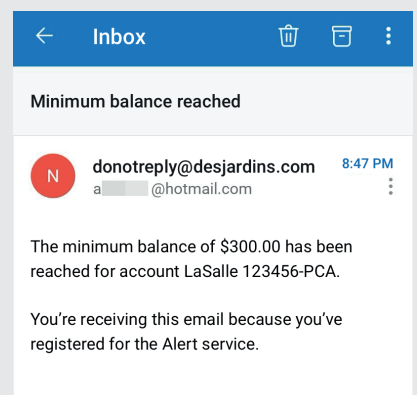
- Credit limit approaching
- Payment due date
- Card renewal
- Card suspended for authentication
- Accord D financing due date



#### Desjardins prepaid cardholders:

- Minimum balance reached
- Card renewal
- Card suspended for authentication

4 Get email alerts when you want them.

### Example : Minimum balance reached



Key:  Desjardins mobiles services  AccèsD Internet

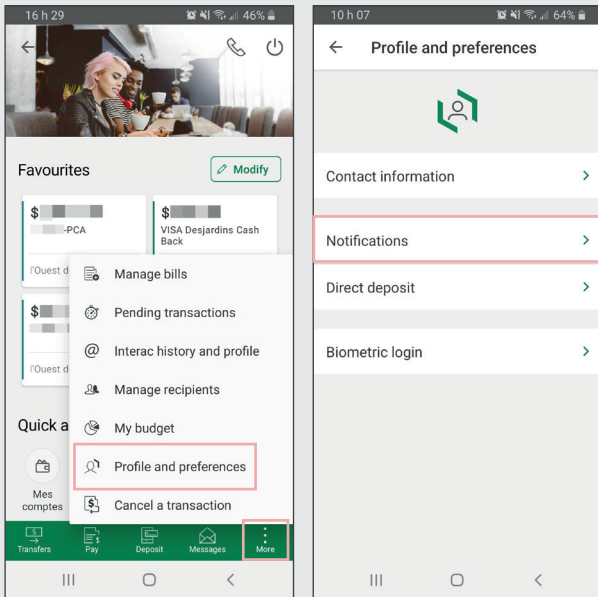


# Email alerts / push notifications (📱🌐)



## 📱 > How to sign up for push notifications

1 Log on to the AccèsD mobile app and tap **More**, **Profile and preferences**, and **Notifications**.



2 Turn on the notifications you want and configure your settings.

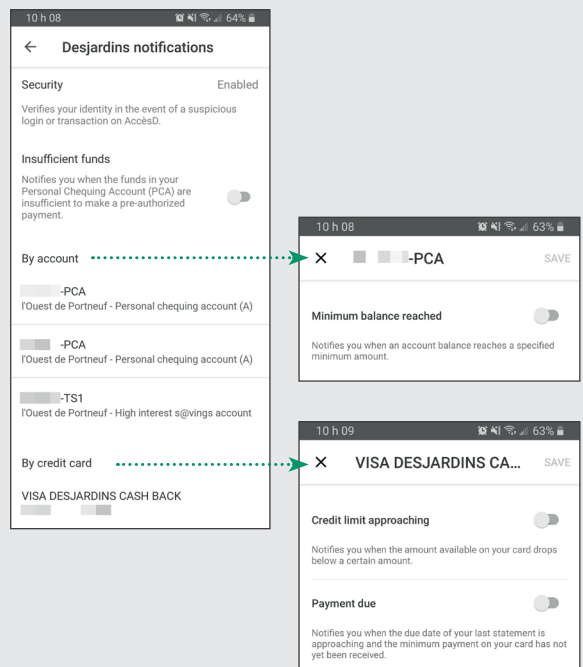
**Notifications available**

**Members:**

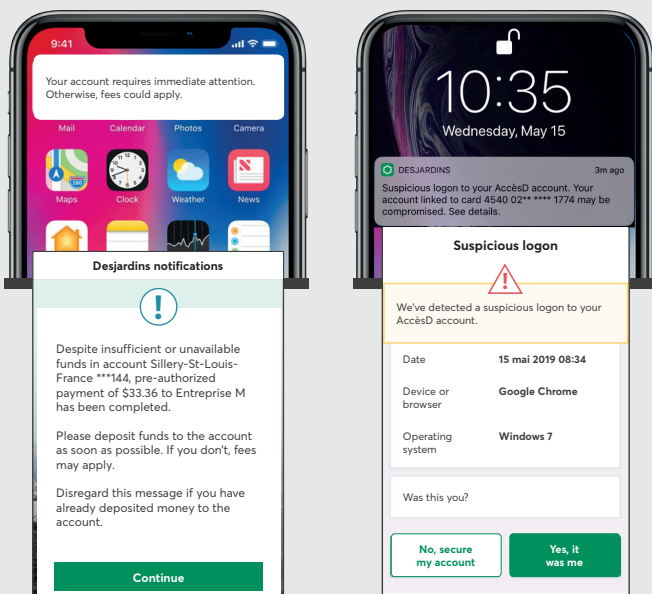
- Security (suspicious logon or transaction) – This is activated automatically and can't be turned off
- Insufficient funds for a pre-authorized payment
- Minimum balance reached

**Desjardins credit cardholders:**

- Credit limit approaching
- Payment due date



3 Get notifications when you want them.



### About suspicious logon alerts

You'll receive a push notification if Desjardins detects a suspicious logon attempt in your AccèsD account. If you did attempt to log on, tap **Yes**. If you didn't, tap **No**.

**If you reply Yes**, you'll receive a message thanking you for confirming the logon. You'll be able to continue your banking with peace of mind.

**If you reply No**, you'll receive a message asking you to call 1-866-335-0338 to speak to an advisor. You'll be temporarily locked out of AccèsD until an advisor can confirm your identity.

You'll **never** be redirected to the AccèsD logon page or asked to provide personal information.